

Case Study: iLink's Intranet Solution for a Leading Flight Planning Company

Client

Universal Weather and Aviation (UWA) is a leading international flight planning and flight support services provider for business aviation including services such as fueling, aircraft ground handling, and aviation security. It is the oldest company in the corporate flight planning industry.

Client's business challenge

- UWA employees working in multiple departments and various locations were operating in silos. They did not have a organization wide single collaboration and engagement platform. The existing intranet was a simple website that allowed employees to read company news but has limited engagement and collaboration capabilities.
- UWA wanted to improve collaboration was looking for an innovative enterprise application that could serve as a collaboration platform and help improve employee engagement.

iLink's Hub Intranet Solution

- After researching and analyzing various collaboration applications in the market, They were impressed by iLink's SharePoint (O365 and On-Premise) based HUB Intranet Product. They decided to use HUB portal as their ENTERPRISE INTRANET PORTAL that would meet most of its employees' needs and serve as the central place for employees to access enterprise content and applications.
- iLink's HUB Intranet product is a modern intranet solution is designed to help enterprises replace their conventional intranet with a state of the art, fully configurable & social intranet – a platform where their employees can innovate, network, collaborate, converse and engage.

User Adoption Statistics

- UWA has around 2400 employees. Before deployment of HUB, only 10% of employees regularly accessed (twice a week) the old Intranet. With deployment of HUB, the regular Intranet access improved to around 80% from initial 10% .
- 55% of employees became daily users of Intranet.
- 95 Project Collaboration Groups created in a period of 4 months since launch. The largest group has over 600 members.
- 10 'User communities' which served as organization wide discussion forums on topics such as Innovation, Benefits, competitive intelligence etc. were created in period of 3 months post launch. The membership of these communities varied between 200 to 1200 members
- Prior to HUB deployment, UWA employees relied on external tools for project management and discussion forums (communities). HUB Intranet met all the needs through project forums and communities and helped UWA save few ten thousand dollars every year

Benefits of iLink's HUB Intranet

Excellent User Adoption

- Rich Modern UI
- Unified communication platform
- Enterprise Social Computing Capabilities
- External Social Media Integration

Employee Engagement

- Big Win-Easy win for the IT Dept
- Know your management & employees
- Reduced Training, Knowledge Mgmt costs
- Increased Productivities
- More effective Collaboration

Productivity Optimization

- Integration with LOB Systems
- Department Workflows
- Faster Access to Data
- Seamless Office Integration
 - Calendar
 - Outlook
 - Word,
 - Lync and more

Big Win for you and for your IT Dept - Rapid implementation, Attractive Pricing, Wide Recognition

Robust Security- Role based access control

24/7 Availability

Seamless Scalability

Low Upfront Costs

Pay-per-use Facility

Convenient Mobile Access